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Question	Answer
Is it possible to use the keyboards on a MAC OS?	It is possible to use the REALFORCE keyboard with Mac OS as a standard keyboard, however, some of the command keys, e.g. Command key, Option key, Control keys, may not work as REALFORCE keyboards are designed for Windows.
What is the difference between the colors of APC LED indicator?	The APC models enable you to set the actuation point at 3 different levels based on your use. The LED colors shows the status of the APC levels: <ul style="list-style-type: none"> • Blue 1.5mm • Green 2.2mm • Red 3mm
How do I use the Function and Special keys?	Please refer the function table below
Why is the USB device disabled when I reboot Windows Vista or recover from sleep mode?	Please refer following website. https://support.microsoft.com/ja-jp/help/941996/a-usb-device-may-not-work-when-you-start-a-windows-vista-based-compute
Why does my USB converter to PS2 not work when I try connecting with the keyboards?	REALFORCE keyboards are not compatible with USB converters so you will not be able to use the keyboards with a USB converter.
Is it possible to use a USB HUB for Topre keyboards?	Yes, however, we recommend that you connect the keyboards directly to the PC rather than connecting through the USB HUB. Some USB HUBs are not compatible with Topre keyboards.
Where can I download the keyboard device driver?	We do not have a driver for REALFORCE keyboards. Please use the Windows standard HID keyboard device driver.
I spilled water on my keyboard and now it does not work. How can I do to fix it?	Please contact FCPA's Customer Support at (800) 626-4686, M-F, 5-5 PT.
I dropped my keyboard and some of the keycaps broke. Where can I buy replacement keycaps?	Unfortunately, Topre does not sell keycaps individually. Please contact FCPA's Customer Support at (800) 626-4686, M-F, 5-5 PT to ask about replacement keycaps.
What kind of warranty does the REALFORCE keyboard come with?	Through FCPA, REALFORCE keyboards comes with a 1 year certified U.S. manufacturer's warranty. If you register your keyboard, you will receive 2 additional years free. You can register your keyboard at hhkeyboard.us/registration/ .
Where can I purchase REALFORCE keyboards?	REALFORCE keyboards can be purchased on Amazon.com/hhkeyboard or on the Fujitsu Scanner Store .
Who manufactures the REALFORCE keyboards?	REALFORCE is a brand manufactured by Topre, Inc. FCPA is the sole authorized seller of REALFORCE keyboards in the U.S.

FUNCTION KEY GUIDE

RGB Full Keyboards	<p>Function Keys:</p> <p>Fn + F1 Fn + F2 Fn + F3 Fn + F4 Fn + F5 Fn + F6 Fn + F7 Fn + F8 Fn + F9 Fn + F10 Fn + F11 Fn + F12</p> <p>Special Keys:</p> <p>Fn + Ins Fn + Home Fn + PgUp Fn + Del Fn + End Fn + PgDn Fn +  Fn +  Fn +  Fn + </p>	<p>Open the Internet browser Open the email Software Open the Calculator Open the Media Player Rewind the Media Play or Pause Forward the Media Stop Open bookmarks only when running Internet browser Shortcut to PC Folder Swap Ctrl / Caps Lock Key Enable / Disable key Lock</p> <p>Switch between pre-set lighting patterns Switch between pre-set lighting effects Switch between user-set lighting patterns Adjust LED brightness Turn off LED backlight Lighting demo mode Mute Volume Down Volume Up APC (Actuation Point Changer)</p>
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<p>RGB TKL Keyboards</p>	<p>Function Keys:</p> <p>Fn + F1 Fn + F2 Fn + F3 Fn + F4 Fn + F5 Fn + F6 Fn + F7 Fn + F8 Fn + F9 Fn + F10 Fn + F11 Fn + F12</p> <p>Special Keys:</p> <p>Fn + Ins Fn + Home Fn + PgUp Fn + Del Fn + End Fn + PgDn Fn +  Fn +  Fn +  Fn + </p>	<p>Open the Internet browser Open the email Software Open the Calculator Open the Media Player Rewind the Media Play or Pause Forward the Media Stop Open bookmarks only when running Internet browser Shortcut to PC Folder Swap Ctrl / Caps Lock Key Enable / Disable key Lock</p> <p>Switch between pre-set lighting patterns Switch between pre-set lighting effects Switch between user-set lighting patterns Adjust LED brightness Turn off LED backlight Lighting demo mode Mute Volume Down Volume Up APC (Actuation Point Changer)</p>
<p>R2 Full Keyboards</p>	<p>Function Keys:</p> <p>Fn + F1 Fn + F2 Fn + F3 Fn + F4 Fn + F5 Fn + F6 Fn + F7 Fn + F8 Fn + F9 Fn + F11 Fn + F12</p> <p>Special Keys:</p> <p>Fn + Ins Fn + Del Fn +  Fn +  Fn +  Fn + </p>	<p>Open the Internet browser Open the email Software Open the Calculator Open the Media Player Rewind the Media Play or Pause Forward the Media Stop Save Setting Swap Ctrl / Caps Lock Key Enable / Disable key Lock</p> <p>Switch between pre-set LED colors Adjust LED brightness Mute Volume Down Volume Up APC (Actuation Point Changer)</p>

R2 TKL Keyboards	<p>Function Keys:</p> <p>Fn + F1 Fn + F2 Fn + F3 Fn + F4 Fn + F5 Fn + F6 Fn + F7 Fn + F8 Fn + F9 Fn + F11 Fn + F12</p> <p>Special Keys:</p> <p>Fn + Ins Fn + Del Fn +  Fn +  Fn +  Fn + </p>	<p>Open the Internet browser Open the email Software Open the Calculator Open the Media Player Rewind the Media Play or Pause Forward the Media Stop Save Setting Swap Ctrl / Caps Lock Key Enable / Disable key Lock</p> <p>Switch between pre-set LED colors Adjust LED brightness Mute Volume Down Volume Up APC (Actuation Point Changer)</p>
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